Generator Operation Manual

WC-P7750H • 811992

HONDA AUSTRALIA APPROVED
POWERED by HONDA

POWERED by HONDA

WELLING & CROSSLEY 3 YEAR WARRANTY ENGINE

WELLING & CROSSLEY 2 YEAR WARRANTY ALTERNATOR & FRAME

1. Introduction

Congratulations on your purchase of a Welling & Crossley AVR Generator with E-start. Supplied with transport kit (handles and wheels) and powered by the tried-and-tested Honda GX390, your W&C P7750H packs a lot of power in a compact footprint.

Please read this general manual carefully before operating, as it provides information regarding the operation and care of your generator to ensure reliable operation.

A separate user manual for the GX390 is included.
Please consult this manual for information specific to the engine.

2. Construction and Key Features

- 2 x Outlets (single phase – 15 Amp)
- USB-A and USB-C outlets
- Weather-resistant outlets (IP66)
- Recoil, turn-key electric or '2 wire' remote starting
- Steel frame with large wheels
- Fold-out, wheelbarrow-style transport handle
- Honda GX390 4-stroke, air-cooled, OHV engine
- Digital V/F/T Display (Volts, Frequency, Time)
- Overload alarm, output indicator
- 2-year Welling and Crossley warranty *(battery excluded)*

3. Important icons

The design and manufacture of your W&C P7750H Generator places a premium on the safety of the user. However, due to the combination of a highly flammable fuel source (petrol), heat from the engine and high electrical voltage output, due care and attention must be taken at all times.

These icons will be used throughout the manual.

	Warning – Electrical safety.
	Danger – Potential consequences of use outside of intended application(s). Includes environmental condition warnings.
	Warning / Caution – Indicates a hazardous situation which, if not strictly complied with, may result in property damage.
	Read carefully – This important information will simplify operation and aid understanding.

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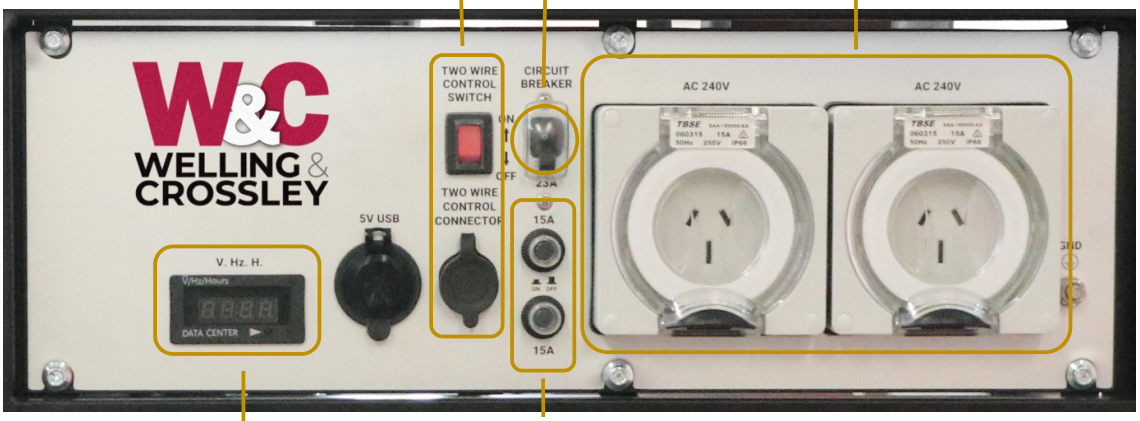
5. Included with your generator

Symbol	Accessories
A	Wheels
B	Front support with vibration-reducing feet
C	2-wire start connector
D	Axles with lock pins
E	Wheel caps
F	15A IP66 plugs
G	Spark-plug spanner with pouch

2-wire start selector and connection

AC circuit breaker

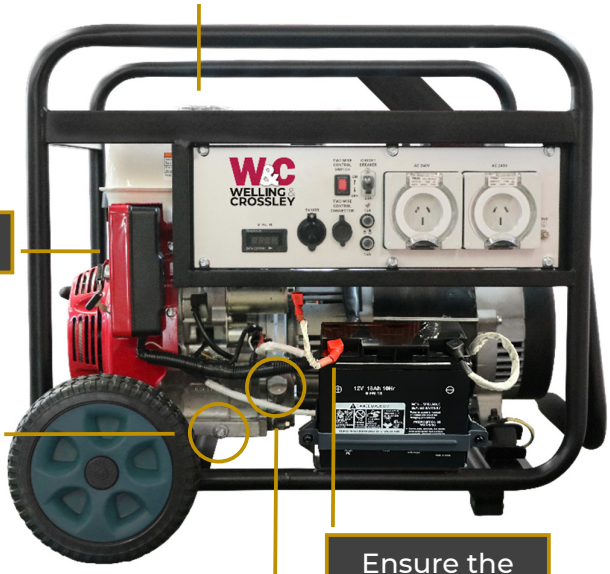
2 x 15A IP66 outlets



Digital Display
Voltage / Hertz / Run Hours

AC resettable overloads

Fuel Cap



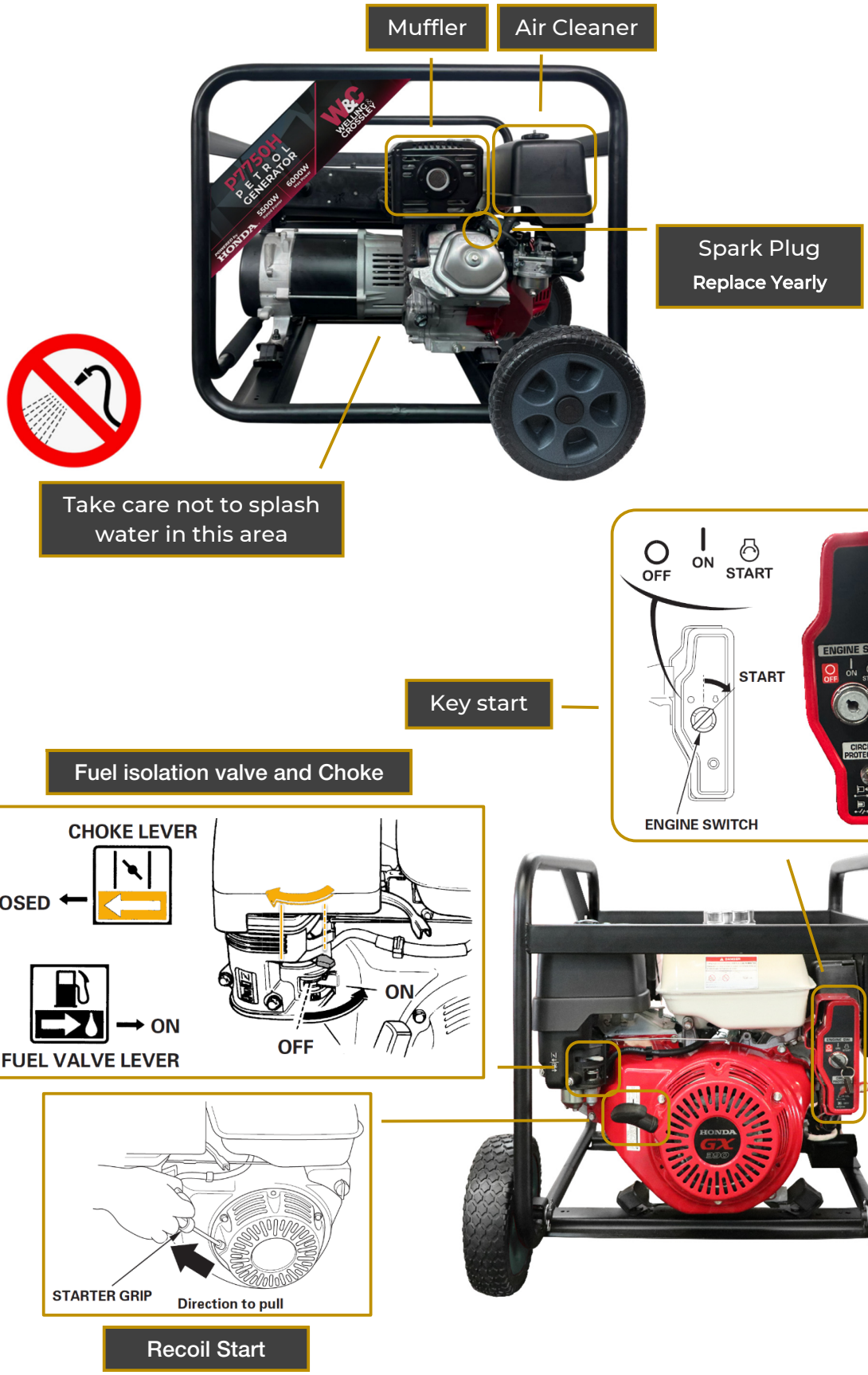
Engine Isolator (Key start)

Oil Drain
1st oil change after 20 hours.
Thereafter every 100 hours

Wheelbarrow handle

Ensure the battery lead is connected

Oil filler and oil level check


Muffler
Air Cleaner
Spark Plug
Replace Yearly
Take care not to splash water in this area
OFF
ON
START
ENGINE SW.
CIRCUIT PROTECTOR
ENGINE SWITCH
Key start
Fuel isolation valve and Choke
CHOKE LEVER
CLOSED
ON
FUEL VALVE LEVER
OFF
STARTER GRIP
Direction to pull
Recoil Start

6. Generator Specifications

Model Code	WC-P7750H 811992
Alternator Rating	7.75kVa with AVR (Automatic Voltage Regulation)
Power Factor	0.8
Max. AC Output	6000 W
Rated AC Output	5500 W
Rated motor speed	3000 rpm
Rated Voltage	240/230VAC Single Phase
Engine Model	Honda GX390
Engine Type	4-stroke, OHV, air-cooled; DCDI ignition with variable timing
Displacement	389cc

Fuel Type	Petrol – 91 octane unleaded < 1500m – 95 octane is recommended
Fuel Tank Capacity	6.1 L
Fuel Consumption	1.37 L/h @ ¼ load
Continuous Operation	Maximum 4.4 hrs @ ¼ load
Oil	1.1L SAE10W-30
Decibels @ 7m distance	89 dBA
Dimensions and weight	550mm x 700mm x 660mm 80kg
Packaging (LxWxH)	705 x 555 x 590mm

Engine Starting	Recoil or Electric start Push-button, 2-wire remote start function
Electric Start Battery	12V, 18Ah
Electrical Outlets (230V)	2 x IP66, Type I, 15 Amp 3-pin sockets 1 x USB Type A (18W) 1 x USB Type C (15W)

7. Warnings

	Read the manual carefully before starting and retain for future reference. DO NOT Operate this generator until you have read ALL safety, operation, and maintenance instructions.
	The warnings and precautions discussed in this manual cannot cover all possible conditions and situations that may occur. It must be understood by the operator that common sense and caution are factors which cannot be built into this product but must be supplied by the operator.
	Failure to follow the instructions may result in property damage, INJURY or DEATH.
	This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Before use, check for loose or damaged parts, signs of oil or fuel leaks, and any other condition that may affect proper operation. Repair or replace all damaged or defective parts immediately.

- Locate all operating controls and safety labels.
- Operate only on level surfaces.
- Protect generator from excessive moisture, dust, or dirt.
- Ensure all safety guards are always in place and in proper working order.
- DO NOT allow any material to block the cooling slots.
- Never allow the generator to run unattended.
- Turn off the generator before leaving the area.

DANGER: TOXIC FUMES:

The exhaust of the generator engine contains carbon monoxide, an odorless, colourless, poison gas. **Running an engine indoors may cause death.**

- NEVER use generator inside any building or any kind of enclosure, EVEN IF doors and windows are open.
- Place the generator in a well-ventilated area and consider wind strength and air flow when positioning the generator.

DANGER: MOVING PARTS:

Moving parts can cause severe injury. Keep hands and feet away.

- DO NOT operate generator with covers, shrouds, or guards removed.
- DO NOT wear loose-fitting clothing, dangling drawstrings or items that could become caught. Tie up long hair and remove jewellery.

DANGER: FIRE OR EXPLOSION:

Petrol is highly flammable and extremely explosive.

- Fire or explosion can cause severe burns or death.
- Keep flammable items away while handling gasoline.
- Keep fire extinguisher handy and be prepared if a fire starts.
- Use proper fuel storage and handling procedures. DO NOT store fuel or other flammable materials nearby.
- Fill fuel tank outdoors and in a well-ventilated area with the generator stopped.
- Avoid overfilling the fuel tank. Leave a 25mm air gap to allow for heat expansion.
- Always wipe off spilled fuel and wait until the fuel has dried before starting the generator.
- Empty the fuel tank before storing or transporting the generator.
- NEVER operate the generator with known leaks in the fuel system.

WARNING: HOT SURFACE:

The running generator produces heat. Severe burns can occur on contact.

- DO NOT touch generator while operating or just after stopping. Avoid contact with hot exhaust gases.
- Maintain at least three feet of clearance on all sides to ensure adequate cooling.
- Combustible material can catch fire on contact. Maintain at least one metre of clearance from any combustible materials.

WARNING: ELECTRICAL SHOCK:

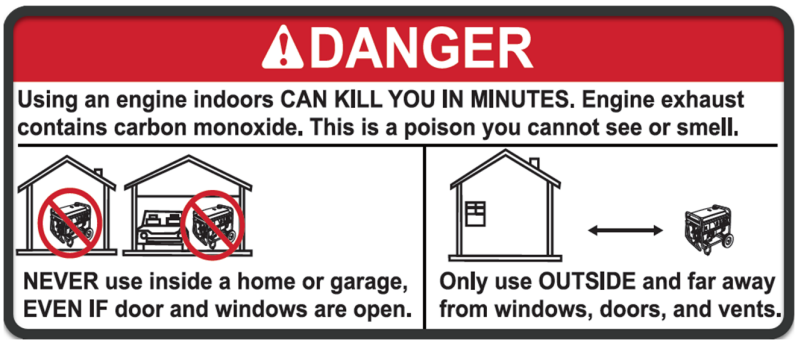
This generator produces powerful voltage and the electricity CAN KILL YOU.

- To reduce the risk of electrical shock, DO NOT use electrical cords that are worn, frayed, bare or otherwise damaged.
- DO NOT touch bare wires or receptacles.

- DO NOT operate the generator while directly exposed to wet weather. Keep the generator dry.
- DO NOT handle generator or electrical cords while standing in water, while barefoot, or while hands or feet are wet.

8. Operators Checklist

OPERATING AREA - This generator is intended for outdoor use.



- Only use OUTSIDE and place the generator in a well-ventilated area.
- Only operate the generator on a flat, level surface and in a clean, dry operating environment.
- Allow one metre clearance on all side of the generator while operating it outdoors.
- Generators used for construction sites may be subject to additional rules and regulations.

DANGER: **TOXIC FUMES** - The exhaust of the generating set contains carbon monoxide, an odorless, colourless, poison gas. Using engine indoors CAN KILL YOU.

- NEVER use inside any building or any kind of enclosure, EVEN IF doors and windows are open.
- Place the generator in a well-ventilated area and carefully consider wind and air currents when positioning generator.

OPERATING CONDITION - Check for loose or damaged parts, signs of oil or fuel leaks, and any other condition that may affect proper operation. Repair or replace all damaged or defective parts immediately.

- Remove any excessive dirt or debris, especially around the muffler and recoil starter.
- DO NOT move or tip the generator during operation. Use generator only for intended uses. If you have questions about intended use, ask your local dealer.

DANGER: Failing to correct problem(s) before operation could result in property damage, serious injury or DEATH.

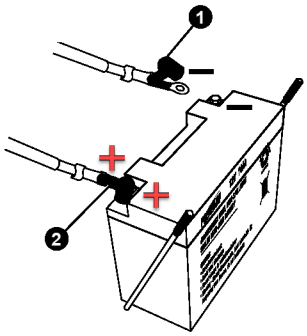
9. Getting Started

DO NOT Operate this generator until you have read ALL safety, operation, and maintenance Instructions listed in this manual.

UNPACKING –

- Remove the generator from the shipping carton.
- Place the shipping carton on a solid, flat surface.
- Carefully cut each corner of the carton box from top to bottom.
- Fold each side flat on the ground.

9a. Attach the battery wire



The sealed battery on the generator is fully charged and pre-installed except for the negative (black) battery cable.

1. Cut off tie wrap securing loose end of negative (black) cable.
2. Connect the negative (black) battery cable to the negative (-) terminal on the battery.
3. Secure the connections between the battery and generator.

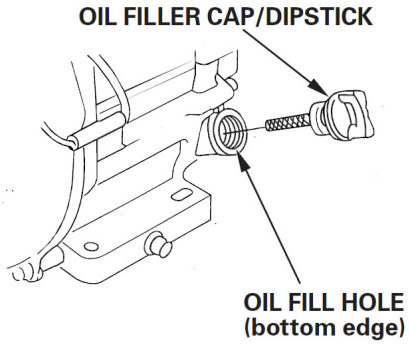
Positive (+) terminal (red)
Negative (-) terminal (black)

9b. Check the engine Oil

WARNING: This engine is not filled with oil from the factory. Any attempt to crank or start the engine before it has been properly filled (with the recommended type and amount of oil) may result in engine damage and void your warranty.

Before each use:

Place the generator on a **level surface** with engine stopped.



- Remove the dipstick and wipe it clean.
- Reinstall dipstick into tube; rest on oil fill neck, DO NOT thread cap into tube.
- Remove the dipstick again and check oil level.
- If the level is below or near the lower limit, fill to bottom edge of the fill hole with the recommended oil. Reinsert and fully tighten the dipstick.

Warranty Statement – Australia & New Zealand

ALTERNATOR & FRAME

Welling & Crossley generators are covered by a **24-month warranty** (alternator and frame) from the date of purchase.

However, if the generator is used for **commercial applications**, the warranty period is limited to **12 months**.

This warranty covers defects in materials and workmanship under normal use and maintenance, subject to the terms and conditions outlined in our warranty policy.

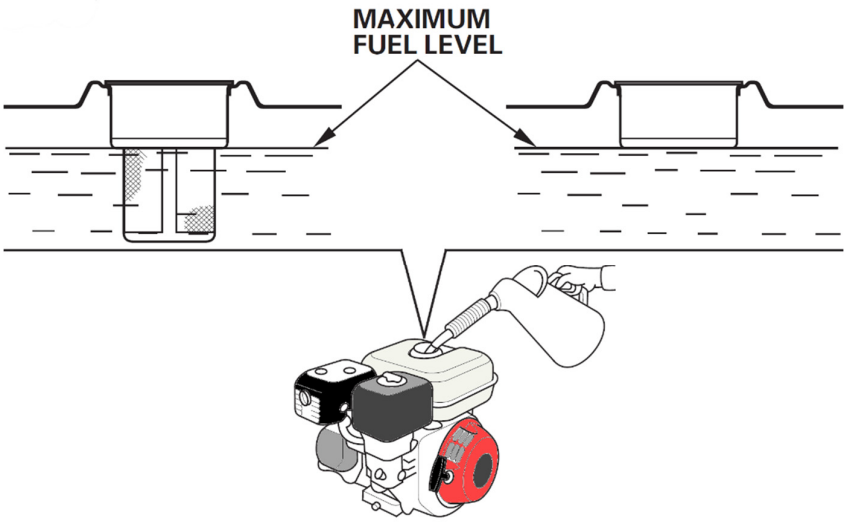
For full warranty details, including exclusions and claim procedures, please refer to the official warranty terms at the rear of this manual

9c. Check the Fuel Level

With the engine stopped and on a level surface, remove the fuel filler cap and check the fuel level. Refill the tank if the fuel level

Add fuel to the bottom of the maximum fuel level limit of the fuel tank. Do not overfill. Wipe up spilled fuel before starting the engine.

- Use clean, fresh, unleaded petrol only. 91 Octane
- DO NOT add oil to the petrol. The engine is a 4 stroke and does not need pre-mix.
- Fill only to the upper limit mark shown by the level indicator



9d. Safe Fuel Handling

DANGER: FIRE OR EXPLOSION - Petrol is highly flammable and extremely explosive. A fire or explosion can cause severe burns or death.

- Keep flammable items away while handling petrol.
- Fill fuel tank outdoors and in a well-ventilated area with the engine stopped.
- Always wipe off spilled fuel and wait until the fuel has dried before starting the engine.
- DO NOT operate the engine with known leaks in the fuel system.
- Use proper fuel storage and handling procedures. DO NOT store fuel or other flammable materials nearby.
- Empty the fuel tank before storing or transporting this engine.
- Keep fire extinguisher handy and be prepared if a fire starts.

CAUTION: NEVER use engine or carburettor cleaner products in the fuel tank or permanent damage may occur.

- It is important to prevent gum deposits from forming in fuel system, such as the carburettor, fuel filter, fuel hose or tank during storage. Also, any alcohol-blended fuels (called gasohol, ethanol or methanol) can attract moisture, which leads to separation and formation of acids during storage.
- Acidic fuel can damage the fuel system of an engine while in storage. Be sure to review the storage instructions.
- Petrol/Alcohol Blends: can be acidic and attract moisture and therefore are not recommended. Effects of old, stale or contaminated fuel may void your warranty.

CAUTION: To minimise gum deposits in your fuel system and to ensure easy starting, do not use fuel left over from the previous season.

9e. Starting the generator

The Oil Alert system is designed to prevent engine damage caused by an insufficient amount of oil in the crankcase. Before the oil level in the crankcase can fall below a safe limit, the Oil Alert system will automatically stop the engine (the engine switch will remain in the ON position).

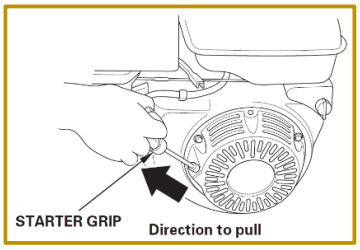
1. Turn the fuel valve to the 'ON' position.
2. Disconnect all electrical devices from the generator **before** starting the engine.
3. Set the choke if the engine is cold.
4. If manually starting/stopping, ensure the two-wire start switch is off.

5. ELECTRIC START - Twist the start key to the engine start position. The engine should fire in less than 5 seconds.

MANUAL START - Take hold of the recoil handle and slow pull until there is a sense of resistance, and then quickly pull to start.

CAUTION: Ensure that the recoil rope is not damaged and repair if required.

Take care when manual starting in case of kickback.



If the engine fails to start after 3 attempts or stops after starting; inspect and ensure that the generator is placed on horizontal surface and check the fuel and engine oil levels.

Ensure the 2-wire start switch is in the OFF position.

7. Once the engine is running smoothly, set the choke valve to 'OFF' position.

When connecting the generator with electrical equipment. DO NOT start or stop the engine while electrical equipment is in their 'ON' status.

There is a continual low level current draw on the battery to allow the remote starting etc to operate. When not in use, make sure that the starting key is in the **OFF** position otherwise the battery voltage will drain over time.

Use of a ground fault circuit interrupter (RCD) is strongly encouraged, especially in any damp or highly conductive areas, such as metal decking or steel work.

9f. Maximum electrical capacity

WARNING: NEVER overload the generator. Exceeding the capacity of generator can damage the generator and/or electrical devices connected.

All electrical devices and appliances have a power rating.
Ensure your generator can supply enough rated (running) and surge (starting) watts for the electrical devices you intend to power **at the same time**.

Calculating the Expected constant load

1. Select the electrical devices you intend to power at the same time.
2. Calculate that the total amount of power you need to run all devices and ensure it is less than the rated output of the generator.
   You may need to check the items rated (running) watts in their manuals or from the manufacturers nameplate. If the appliance, tool or motor does not give wattage, **multiply Volts times Ampere rating to determine Watts (volts× amps = watts).**

Calculate the Surge load requirement

Devices which have an induction type electric motor i.e. garage door openers, air compressors, pumps, refrigerators, circular saws etc create additional load as they start up.

This surge current can be 3 - 5 times greater than the appliance rated size.

i.e. Starting 'Direct on Line', a water pump rated at 750W may momentarily require a surge current equivalent to 2300W or greater.

NOTE: Not all motors start at the same time so allow total surge watts for the largest electric motor you intend to power.

3. Identify how many surge (starting) watts you may need.

Add the surge wattage requirement on top of the expected constant load requirement.

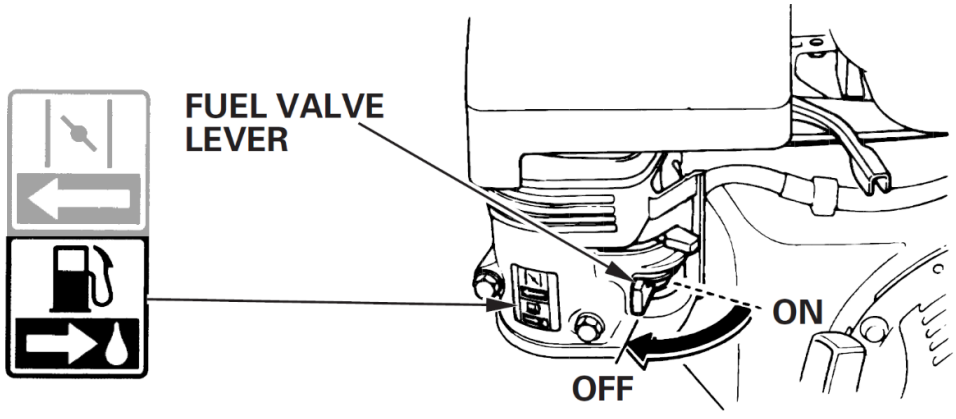
AC OVERLOAD RESET

If the AC power outlet is overloaded, the circuit breaker will cut out the power to the device. If tripped remove device/load and reset switch.

9g. Stopping the generator

WARNING: NEVER stop the engine with electrical devices connected and the connected devices turned 'ON'.

1. Turn off all electrical equipment and disconnect all from the generator.
2. Allow the generator to run at no load for a few minutes to stabilise internal temperatures of the engine and generating set.
3. Press the ignition key to the 'OFF' position.
4. Turn the fuel valve to the 'OFF' (closed) position.



10. Maintenance

It is the operator's responsibility to complete all scheduled maintenance in a timely manner. Correct any issue before operating the generator.
Follow the inspection and maintenance recommendations and schedules in this manual, as well as the Honda factory supplied engine manual.

• Before servicing the generator, stop the generator, disconnect all electric devices and battery (if equipped) and allow the generator to cool down.

Accidental starts can cause severe injury or death. Remove and ground spark plug wire before performing any service.

Improper maintenance or failure to correct a problem before operation can cause a malfunction and result in property damage, serious injury or DEATH. Improper maintenance will void your warranty.

The filter element may contain PAHs, PAHs are harmful to your health. Please wear gloves for protection during air filter maintenance.

Follow the service intervals indicated in the chart below. Service your generator more frequently when operating in adverse conditions.
Contact your local service agent for parts or engine maintenance needs.

Engine oil	Check	Before each use
	Replace	**First oil change after 1 month or 20 hours** Thereafter, every 100 hours (1.1L)
Air filter	Inspect / clean	Frequently
	Replace	Every 50 hours (*sooner in dusty conditions)*
Muffler	Inspect	Every 100 hours
Spark plug	Check and adjust	Every 100 hours
	Replace	Yearly or every 300 hours
Idle speed	Inspect and adjust	Yearly or every 300 hours
Valve clearance	Inspect and adjust	Yearly or every 300 hours

DO NOT modify the generator in any way.

The speed has been set at the factory and should not require readjustment. The generator supplies the correct rated frequency and voltage when running at factory settings. Tampering with the factory set governor will void your warranty. **NEVER** alter the governed speed.

Any unapproved adjustment will damage your engine and/or your electrical devices and void your warranty.

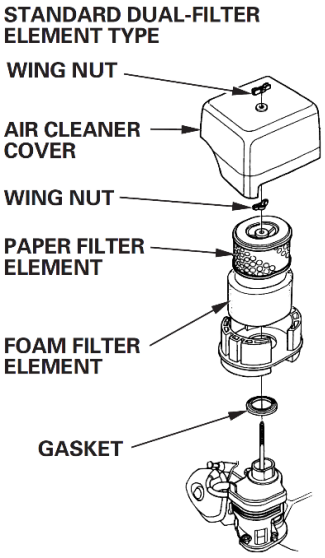
Consult your local authorised service agent for advice.

10a. Air Filter

NEVER run the engine without the air filter, as serious damage can result.

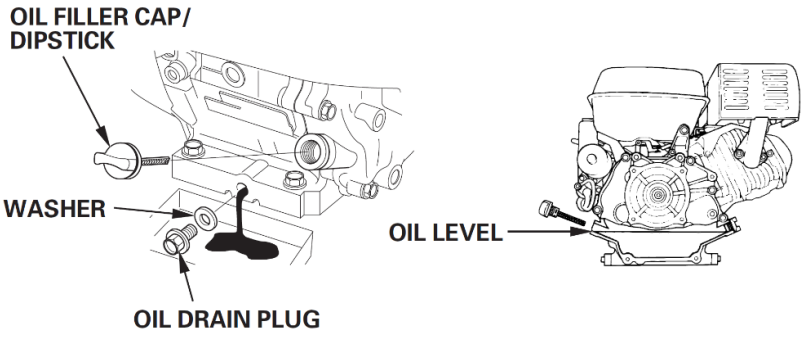
Regular cleaning will enhance the life of the engine.

Remove the cover of the air filter
Remove the foam filter element.
Wash in liquid detergent and warm water.
Squeeze thoroughly and dry by a clean cloth.
Saturate in clean engine oil.
Squeeze in a clean, absorbent cloth to remove all excessive oil.
Place the filter in the assembly.
Refit the air filter.



10b. Engine Oil

Oil is a major factor affecting performance and service life of an engine. Use 4-stroke automotive oil SAE10W-30. **Regular oil changes will extend the life of your generator.**



LEVEL GROUND - Operate generator only on level surface. The engine is equipped with a low oil sensor that will automatically stop the engine when the oil level falls below the safe limit. To avoid the inconvenience of an unexpected shutdown, fill to the upper limit and check the oil level regularly.

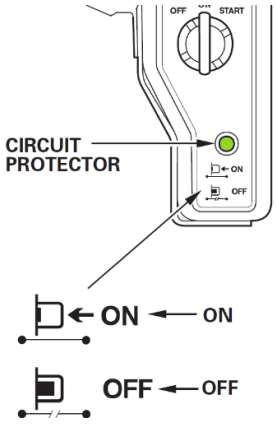
10c. Cleaning

Clean using damp cloths and mild cleaning agents, soft bristled brushes, vacuum or low pressure compressed air.

Avoid using running water to clean the generator.

Water can enter the alternator through its cooling slots and damage the electrical windings.

10d. Circuit Protector



The circuit protector protects the battery charging circuit. A short circuit, or a battery connected with reverse polarity, will trip the circuit protector.

The green indicator inside the circuit protector will pop out to show that the circuit protector has switched off. If this occurs, determine the cause of the problem, and correct it before resetting the circuit protector.

Push the circuit protector button to reset.

11. Storage and Transportation

DANGER: FIRE OR EXPLOSION - Gasoline is highly flammable and extremely explosive. Always shut off fuel valve before storing or transporting this generator.

STORAGE - The generator should be started periodically (every few weeks) and allowed to run until warm.

LONG-TERM STORAGE - If the generator will not be used within the next 2 months or longer, we suggest the following:

- Drain all fuel completely from the fuel hose and carburettor to prevent gum from forming.

If the storage period will be substantial, consider protection against internal corrosion by changing the oil and lubricating the engine combustion chamber.

- **Remove the spark plug and pour about 15 ml of oil into the cylinder.**
- **Use the recoil starter to crank the engine slowly to distribute the oil and lubricate the cylinder.**
- **Reattach the spark plug**

- Turn off the fuel supply at the fuel valve.

Store the unit in a clean, dry area out of direct sunlight.

TRANSPORTATION - To prevent fuel spillage, when transporting or during temporary storage, the generator should be secured upright in its normal operating position, with all switches in the OFF position.

12. Troubleshooting Guide

WARNING: Turn off the generator before starting any maintenance work.
Remove the spark plug cap and secure away from the spark plug.

Work methodically eliminating the most simple, basic and obvious potential causes first.

FAULT	POSSIBLE CAUSE	REMEDY
Engine will not start	Engine switch set to 'OFF'.	1. Check the engine switch is in the on position
	No fuel.	2. Check that the fuel tap is on position 3. Check the fuel level and if necessary fill the tank as per instructions
	Insufficient engine oil.	4. The engine is equipped with a low oil sensor. The engine cannot be started unless the oil level is above the prescribed lower limit.
	No ignition.	5. Check for spark: • Remove the spark plug cap. • Clean any dirt from around the plug base, then remove the spark plug. • Install the spark plug in the plug cap. • Turn the engine switch "ON". • Ground the spark plug thread to the motor body, pull the recoil starter to see if sparks jump across the gap. • If there is no spark, replace the plug.
	Consult a Customer Service Agent or Small Engine Mechanic if necessary.	
Generator has no output	No power. Fault may be with the appliance, or power cords may be faulty.	1. Reset circuit breakers / RCDs. 2. Check any power cords for damage and continuity. In the event of a burnt smell or signs of smoke damage consult a Customer Service Agent.

13. Warranties – Terms and Conditions

1. Our Warranty to You

ENGINE

ALTERNATOR & FRAME

White International Pty Ltd (Australia) and White International NZ Ltd (New Zealand) warrant that Welling & Crossley "Portable" generators distributed by us are free from defects in materials and workmanship arising from the manufacturing process only, when used under normal conditions and in accordance with the operating instructions.

This warranty is provided in addition to your rights under the Australian Consumer Law (ACL) and the New Zealand Consumer Guarantees Act 1993 (CGA NZ).

2. Warranty Period

The warranty period commences from the original date of purchase as shown on your proof of purchase and is limited to the following, whichever occurs first:

- Domestic Use: Two (2) years or five hundred (500) operating hours
- Commercial / Trade / Rental / Income-Producing Use: Two (2) years or three hundred (300) operating hours

Products purchased using an Australian Business Number (ABN) are deemed to be for commercial use.
The warranty period does not restart, renew, or extend following repair or replacement. Any repaired or replaced Product remains subject to the original warranty date and expiry.

3. Who Is Covered

This warranty applies only to the original purchaser of the Product and is not transferable. Proof of purchase in the form of an original tax invoice is required.

4. What This Warranty Covers

This warranty covers defects in materials and workmanship arising from the manufacturing process only. It does not guarantee that the Product will not fail prematurely as a result of normal wear and tear or usage-related deterioration.

If a manufacturing defect arises during the warranty period, White International will, at its discretion, repair or replace the Product, supply an equivalent product, or reimburse the reasonable cost of repair or replacement. All warranty work must be carried out by White International or an authorised service agent.

5. What We Will Do

If a defect appears during the warranty period and is covered by this warranty, White International will, at its discretion, repair the Product, replace it, supply an equivalent product, or reimburse the cost of repair or replacement.

6. Transportation & Costs (Return-to-Base)

This warranty is provided on a return-to-base basis only. Unless otherwise required by law, all transportation, freight, handling, diagnosis, dismantling, reinstallation, reassembly, and insurance costs associated with a warranty claim are the responsibility of the customer.

7. Exclusions – What This Warranty Does Not Cover

This warranty applies only where the Product has been correctly installed, operated, maintained, and used for its intended purpose. This warranty does not cover damage or failure resulting from:

- Failure to perform periodic maintenance as specified in the owner's manual
- Normal cleaning, adjustments, or routine servicing
- Repairs or maintenance performed by a non-authorised service agent
- Misuse, abuse, improper operation, overloading, or operation outside the owner's manual instructions
- Improper installation, storage, transport, or incorrect refuelling
- Use of non-genuine or non-approved parts or accessories
- Unauthorised modification of the Product
- Normal wear and tear or cosmetic deterioration (including fading, corrosion, or surface wear)
- Consumable or wear items including spark plugs, filters, batteries, oil, fuel, grease, lubricants, recoil
  starter ropes, and wheels
- Damage to connected electrical or electronic equipment
- Indirect or consequential loss, except where required by law

8. Warranty Claims

To make a warranty claim, the customer must first contact the place of purchase and provide proof of purchase and details of the issue. Where required, the place of purchase will contact White International for troubleshooting assistance. If the issue cannot be resolved through troubleshooting, the customer will be directed to an authorised service agent for further assessment, repair, or replacement. The customer must follow all instructions provided prior to returning the Product, and products returned without prior authorisation may not be accepted.

9. Consumer Law

Our goods come with guarantees that cannot be excluded under the ACL and CGA NZ. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure.

10. Limitation of Liability

To the fullest extent permitted by law, liability is limited to the remedies described in this warranty.

11. Record of Purchase

- Model:
- Serial Number:
- Date of Purchase:
- Retailer:

Distributed By:
WHITE®
INTERNATIONAL

www.whiteint.com.au
www.whiteint.co.nz

Please always refer to our website for further technical information & new product innovations

Disclaimer: Every effort has been made to publish the correct information in this manual.
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